

Preparing For Enrollment Counseling

July 23, 2017 Update

The Wisconsin DHS has announced that the following choices will be available to individuals within Dane County as IRIS and Family Care begin in 2018:

For IRIS:

Advocates4U: irisadvocates4u.org

Connections: connectionswis.org

First Person Consultants: firstpersoncare.com

TMG: tmgwisconsin.com

Other IRIS Consultant Agencies may be certified in the future for Dane County

For Family Care:

Care Wisconsin: carewisc.org

My Choice Family Care: mychoicefamilycare.com

For Family Care Partnership:

Care Wisconsin: carewisc.org

iCare: icare-wi.org

In the near future, we will learn what month in 2018 each person will begin services through IRIS or Family Care. *It is important to know that you do not need to make your choice at the first meeting you have with an ADRC counselor.* The chart below shows the date by which you must make your choice, depending upon what month you will make your transition. Note that NO ONE need make their selection before December 31, 2017.

If services begin in:	you must choose by:
February	<u>December 31, 2017</u>
March	<u>January 31, 2018</u>
April	<u>February 28, 2018</u>
May	<u>March 31, 2018</u>

We do not discourage anyone from signing the IRIS or Family Care enrollment form as soon as you are ready, but we do encourage you to take your time. Once people start choosing and providing feedback on their early experiences, LOV Dane and others plan to hold ongoing meetings to bring people in who have made their selections, have met with their chosen IRIS or Family Care agency, and are willing to share their experiences and opinions.

DHS also announced that the transition will include September group meetings with Dane County participants to provide an overview of the Family Care, Family Care Partnership, and IRIS programs and answer questions related to the transition.

Beginning in October, each person will receive one-on-one counseling with the Dane County ADRC to help them decide which program will be best for them and then choose a managed care organization for Family Care or Partnership, or an IRIS consultant agency

Here is a general outline of what we have learned from the transitions to IRIS and Family Care in other counties and what we expect to be ***similar*** here as the ADRC helps prepare you to sign the enrollment form for IRIS or the enrollment form for a Family Care organization (when we write Family Care, we mean either Family Care or Family Care Partnership, both of which will be options for you).

- Each eligible person will receive a letter informing them of the coming transition and introducing the process of enrollment counseling.
- That process *may* include invitations to smaller group meetings in which the ADRC will provide more detail on the available options among IRIS and Family Care, and *may* provide an opportunity for people who are clear about their decision to make their selection at those meetings.
- The ADRC will inform you of the month in 2018 in which you will make the transition and the date by which you must make your initial selection of an IRIS or Family Care organization.
- The ADRC will offer to meet with you individually one or more times in an ADRC office, your home, or an agreed upon location to provide information to you about your options within IRIS and Family Care, and assist you in completing the enrollment form at the time you have made your decision.
- While we hope that they will change their mind on this, at this time we have been told by DHS and the ADRC that you will not be allowed to bring a service provider or professional support broker to the meeting with you.
- At the meeting or meetings, an ADRC counselor can be expected to:
 - Learn what you already know about IRIS and Family Care so they may be most helpful to you;
 - Present additional information about the programs and organizations, based upon your interest; for example:
 - Websites for each ICA, Family Care, or Family Care Partnership organization authorized to serve you within Dane County;
 - Lists of service providers within each Family Care or Family Care Partnership organization;
 - Location of home office, as well as local Dane County office;
 - Other counties in which the organization works;
 - Legal status (For Profit or Non Profit);
 - Average number of members that the Family Care Care Managers, or IRIS Consultants typically work with;

- Other brief information the state DHS allows the ADRC to share about each particular IRIS Consultant Agency, Family Care or Family Care Partnership organization;
- If you are interested in IRIS, inform you of the IRIS Initial Monthly Budget estimate. We suggest you obtain that information now from your Support Broker. If this Budget Estimate appears inadequate, you may still select IRIS and your IRIS Consultant Agency can assist you to request additional funding to meet particular needs.
- Inform you of the month in which your services will be allowed to transition from Dane County to the program you select;
- After you make your selection, the ADRC will share your signed enrollment form with the agency you select so they may arrange to meet with you. The agency you select will contact you shortly after they receive that form.

The Dane County ADRC is an agency with a wealth of experience and resources on long term care. They will be adding and training a number of limited term employees to help with the volume of enrollment counseling that will begin this fall. We believe you will find the counselors to be helpful and respectful in supporting you as you inform them of your initial selection of an IRIS, Family Care or Family Care Partnership organization.

For more information on the Dane County ADRC, see <http://www.daneadrc.org>. For continued updates on useful information before, during, and after enrollment counseling, visit the LOV Dane website at lov.dane.org.

DH: July 23, 2017